

Increasing Access & Removing Barriers through Teen Library Cards

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OVERVIEW

- 1. Why Teen Cards?**
- 2. Our Teen Card Policy**
- 3. How Did We Garner Support?**
- 4. Impact**

WHY TEEN CARDS?

YOUTH CARD POLICY



- 30 physical items & e-resources
- Overdue, lost & damaged fees
- Parent signature & confirmation of address required

WHY TEEN CARDS?

BARRIER TO TEENS

PARENTS (THE ABSENCE OF)

- Parents aren't there to a sign for a card
 - » Teens are in the building independently
 - » School library card drives are inefficient and impractical
 - » A teen's library card could be blocked by parental late fees

WHY TEEN CARDS?

CONCERNS

FISCAL REQUIREMENTS

- No overdue fine forgiveness (*City-level prerogative*)
- Parent signature & address increases accountability when obtaining fees

ACCOUNTABILITY

- Need a motivator for teens to return items
- Since teens are more independent, there should be an expectation of responsible library use

TEEN CARD POLICY

(APPROVED ON
THE 3RD TRY)

- **3 check outs** (now 5)
- **School ID as accepted ID**
- **No late fines**
- **Lost & damaged fees**
- **No additional users**
- **No parental signature***
- **Parents can cancel a teen card** (but not see it)



** We removed the parent signature by limiting fiscal responsibility*

**HOW
DO WE
GARNER
SUPPORT?**

- Using the familiar
 - Anticipate major challenges and build solutions
 - Third Alternatives (where possible)
 - Research
- 3 check outs
 - School ID as accepted ID
 - No late fines
 - Lost & damaged fees
 - No additional users
 - No parental signatures
 - Parents can cancel a teen card

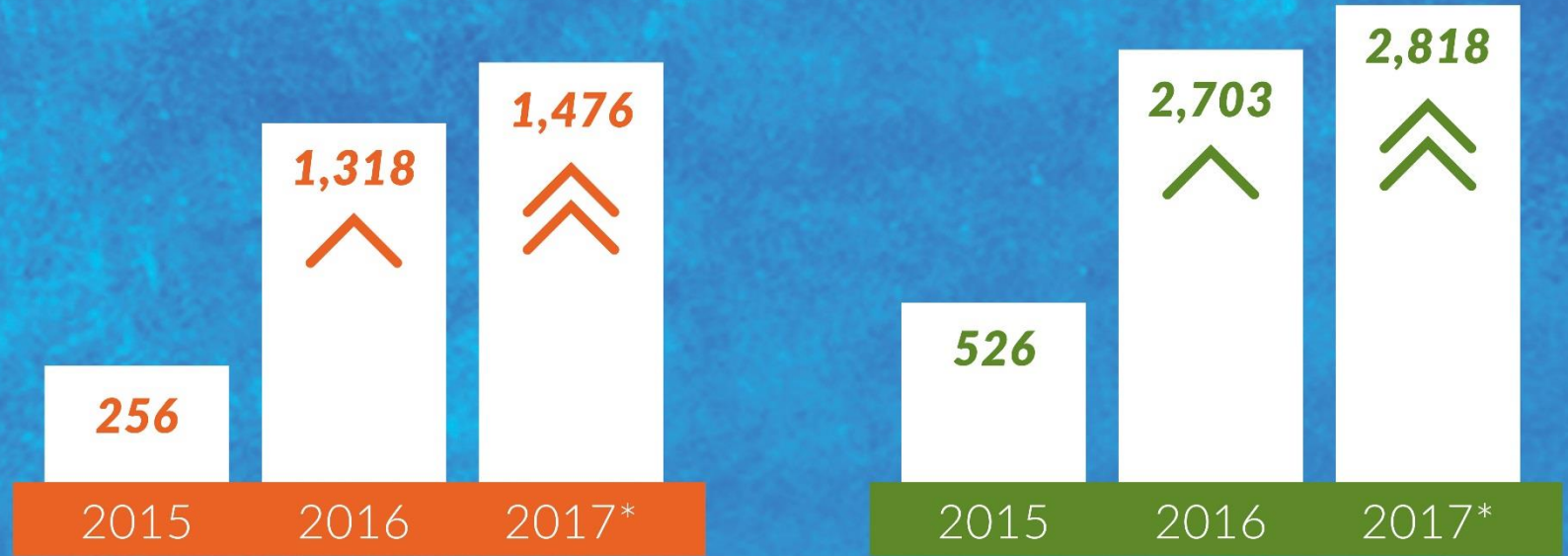
HOW DO WE GARNER SUPPORT?

OTHER LESSONS FOR ACHIEVING VICTORY

- Be patient and resilient, and optimistic
- Identify allies
- Take small wins



IMPACT



TEEN CARDS ISSUED

ITEMS CIRCULATED

*JANUARY -AUGUST 2017

57.5%
BILLS OWED
HAVE BEEN PAID

4%
OF TEEN CARDS
WERE BLOCKED

9%
OWED FEES

THANKS!



tinyurl.com/fri2017vla